FIRE ALARM MONITORING CHANGES

PROTEGIS™ FIRE & SAFETY

BE PREPARED - THE 3G/4G SUNSET IS COMING

3G and 4G cellular networks are being replaced by LTE and 5G by carriers. This means that as towers go down or are upgraded, many people will need to be upgraded in order for their cellular service to remain active.

WHAT YOU NEED TO KNOW

A cellular fire alarm monitoring system isn't as advanced as the cellular system used for your mobile device. With older/legacy cellular fire alarm monitoring, the units are programmed for 3G/CDMA, and will stop working as the phone companies upgrade their equipment.

Carriers have issued a statement that they will stop supporting 3G/CDMA service on 12/31/2020. We have found that they have already begun upgrading towers that go down for service to the new LTE/5G networks instead of repairing 3G/CDMA capabilities. This is why some sites monitoring may go down while others remain active. It is imperative that an upgrade plan be in place in order to prevent any disruptions of service. In the event a tower gets upgraded and systems lose communication without equipment being upgraded first, an emergency service call may be required to restore system communications on the upgraded platform.

UPGRADE BEFORE YOU LOSE COMMUNICATION

3G >>>>>>>>>>>>>>>>> LTE

IMPORTANT DATES

6/2019

Suppliers are no longer activating older dialers.
If your current dialer goes down, it will have to be upgraded to new technology.

2/2022

3G/4G - Network Shutdown Communicators (All dialers must be upgraded)

SERVICES & CAPABILITIES

- FIRE ALARM SYSTEMS
- SPRINKLER SYSTEMS
- BACKFLOW TESTING
- FIRE EXTINGUISHERS
- FIRE PUMPS
- FIRE HYDRANTS
- SPECIAL HAZARD SUPPRESSION SYSTEMS
- RANGE HOOD SUPPRESSION SYSTEMS
- EMERGENCY LIGHTING
- FIRE ALARM MONITORING (LOSE THE LINES)

PROTEGIS™ FIRE & SAFETY

SPRINKLERS • ALARMS • EXTINGUISHERS • SUPPRESSION • PARTS • SECURITY

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